



Brake Evolution

Warranty Claim Form

European Braking Systems Ltd.
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Reference Information

Customer Account No.	<input type="text"/>	Date:	<input type="text"/>
Customer Returns Ref.	<input type="text"/>	Email Address:	<input type="text"/>

Contact details

Company name	<input type="text"/>	Contact name	<input type="text"/>
Address	<input type="text"/>	Telephone	<input type="text"/>
	<input type="text"/>	Fax	<input type="text"/>
Post code	<input type="text"/>		

Claim details

Part No.	EBS Invoice Ref.	Purchase Date
<input type="text"/>	<input type="text"/>	<input type="text"/>
Date Fitted	Date Fault Occurred	Date Removed
<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Make / Model	Chassis Number	Mileage in Service
<input type="text"/>	<input type="text"/>	<input type="text"/>

Reason For Return

If the claim is rejected, do you require the part back? (This may incur a carriage charge for Wabco parts only. Wabco charge £30 for carriage costs to return the part. If you select NO Wabco will scrap the part and you will not be charged. This section is essential otherwise we will assume you want the part back)

If the claim is accepted, please state if either a credit note or replacement is required

TERMS & CONDITIONS

The guarantee covers faulty materials or workmanship - failures caused by accidental damage, misuse, abuse, negligence, improper application, installation or operation are excluded. All warranty claims are limited to the original purchaser and are not transferable. Rejected claims will only be returned to you if you indicate you require the part back on this form. All unreturned parts will be destroyed by EBS. Photographic and test results records are kept by EBS - copies of these can be sent via e-mail upon request. EBS aim to process all warranties within a 30 day period, however please be aware that factored parts may be returned to the original manufacturer at our own discretion. If this happens, EBS cannot be held responsible for any delay in their processing of the items. Documentation submitted at a later date cannot be considered for this claim. The goods must be well packaged to avoid damage or loss in transit, sent to the address listed above and clearly marked as a warranty return with a copy of this completed form enclosed - EBS cannot be held liable for goods lost or damaged in transit.